



Position: Female* Outreach Worker, Assessment Team (Maternity Cover)

Salary: £25,039 - £29,458 per annum + 5% benefits package

Hours: 35 hours per week (full time), 12-month fixed term contract

South West Surrey Domestic Abuse Service (SWSDAS) is looking for a Female* Outreach Worker to join our team providing support to survivors of domestic abuse across Waverley and Guildford Boroughs. You will have experience of helping those who have been affected by abuse or other trauma, and will use your excellent communication and listening skills to provide help to our adult clients.

You will be part of our assessment team who are the first point of contact between the survivor and our service. You will use your compassion and professionalism to speak with survivors by telephone, carry out risk assessments, create safety plans and evaluate their needs, making an informed decision on appropriate support. As a service, we enable survivors to feel safe, empowered, improve the quality of their lives and develop and grow in self-esteem and confidence. The role includes completing risk assessments, safeguarding and liaison with other professionals including Police, Social Services and Local Authorities. As a member of the assessment team, you will triage out cases to the support team who deliver more in-depth emotional and practical advice and help. Flexibility to move between the assessment team and support team may be needed according to the demands of the service.

SWSDAS provides free, independent and confidential advice to anyone affected by domestic abuse living in the boroughs of Guildford and Waverley. We are a member of Women's Aid with National Quality Standard Accreditation and a partner within the Surrey Domestic Abuse Partnership. We are a proud member of the Employer's Domestic Abuse Covenant.

You need to be organised and adaptable in your approach with a calm and reassuring manner.

You will be working 35 hours (full time) a week across 5 days as part of our team of over 20 staff based on the edge of Guildford. You must have a driving licence and have access to a vehicle as some travel across the region, including in rural areas, may be required. This post is a 12 month fixed term contract to cover maternity leave.

A strong commitment to equal opportunities and the potential to understand the needs and expectations of people from different backgrounds is essential. An enhanced DBS check will be carried out for the successful applicant.

Please apply by submitting a CV and a covering email/letter outlining why you want to join our team to hello@swsda.org.uk. Applications will be considered as soon as they come in and interviews held accordingly.

Why join us?

- **Benefits package worth 5% of your salary in addition to your annual salary and pension**
- 5 weeks **plus** bank holidays paid annual leave
- Modern, comfortable office with free parking
- **Travel expenses** (mileage, parking away from the office while on duty)
- Comprehensive **training**
- Workplace **pension**
- Investment in your **personal development**
- **Wellbeing** programme for all
- Individual **wellbeing support** by an independent professional

**Because of the nature of this post it is only open to female applicants and is exempt under Schedule 9 Part 1 of the Equality Act 2010.*